



Need Help? Talk to a Person.

We take pride in our customer service. Our agents are waiting by the phone to help you choose a course, answer questions about our training, or solve a problem. Just give us a call—and immediately reach a live person.

Our office hours are Monday to Friday, 9 AM to 5 PM CST. You can reach us anytime during those hours, or leave a message and we'll get back to you within 24 hours. We can also be contacted by email—and our customer service team responds to all emails within 24 hours. Click here [\[LINK\]](#) to get in touch.

Fast, Friendly, and Flexible.

No certification question is too complex—or too simple. Our customer service team is staffed with knowledgeable experts who can answer any questions you have. We handle all complaints in person, and we promise a fast resolution.